

## Who will Benefit from Using TOP-SET?



TOP-SET<sup>®</sup> can be used by anyone who is responsible for investigating incidents, 'near misses' / hits and reporting – and for proactive safety auditing.

This is particularly true if:

- You are a member or leader of an investigation team
- You are concerned about your skills and contribution as an effective investigator
- Interviewing of witnesses is something you are not confident about
- Up until now you have found the process of investigation stressful
- You want a framework to assist with the necessary planning of an investigation
- You need to ensure that all accidents and incidents are reported
- It is required by your company / organisation that there is a positive response to such reported incidents
- You want to get to the Root Cause of incidents and accidents so that recommendations can be effective in implementation
- The company / organisation aims to improve its safety record and avoid litigation
- The responsibility to employees is recognised
- The company / organisation wants to communicate that it values 'at risk' employees
- There is a need to reduce 'lost person days'
- There is a desire to implement a standard, consistent methodology for investigating all incidents and accidents, from the smallest to the largest
- You or your company / organisation want to inculcate a safety awareness culture
- The company / organisation wishes to maintain or enhance its reputation
- It wishes to reduce costs relating to accident investigation by identifying the causes and preventing repetition
- The company / organisation wants to proactively predict possible accidents by safety audit
- The company / organisation needs to eliminate downtime and knock-on costs by eliminating accidents
- The company / organisation is facing public / government pressure to look at error